

## NBRSS Technical Support Updates

The following information includes the latest updates (**as of 6-Aug-2002**) from Oracle' support site, MetaLink. Contents include:

- Preferred Browser for E-Business Suite 11i (**as of 6-Aug-2002**)
- Certify - Additional Info Oracle JInitiator (for E-Business Suite) ver: 1.1.8.19 On Microsoft Windows 2000 (**as of 6-Aug-2002**)
- Certify - Additional Info Oracle JInitiator (for E-Business Suite) ver: 1.1.8.16 On Microsoft Windows 2000 (**as of 6-Aug-2002**)
- Certify - Product Version and Other Selections: Oracle JInitiator (for E-Business Suite) On Microsoft Windows XP (**as of 6-Aug-2002**)
- Certify - Additional Info Oracle JInitiator (for E-Business Suite) ver: 1.1.8.19 On Microsoft Windows XP (**as of 6-Aug-2002**)
- Release Notes – Oracle® Applications 11i for the Apple Macintosh Client [*abridged*] (**as of 6-Aug-2002**)

**Preferred Browser for E-Business Suite 11i:** Internet Explorer 5.5 is the preferred browser for the Oracle E-Business Suite 11i. Although the Suite is certified with Internet Explorer 5.0 and 5.5 and with Netscape 4.7x where x is 3 or higher, performance of the HTML self service interface is substantially better with Internet Explorer 5.5. With Internet Explorer, the HTML self service interface also has some improved usability characteristics. We are continuing to test and certify ongoing releases of the browsers, and may adjust this recommendation in the future.

## Certify - Additional Info Oracle JInitiator (for E-Business Suite) ver: 1.1.8.19 On Microsoft Windows 2000

Operating System: **Microsoft Windows 2000** Version: **2000 SP1**

**Oracle JInitiator (for E-Business Suite)** Version: **1.1.8.19**

Server: N/A

Status: **Certified**

### Product Version Note:

- E-Business Suite 11i Information:**

<p><b>Microsoft Internet Explorer (MSIE) 6.0</b></p>	<ul style="list-style-type: none"> <li>MSIE 6.0 is certified for <b>E-Business Suite 11i ONLY</b> with the following constraints: <ul style="list-style-type: none"> <li>MSIE users must follow the standard setup steps for allowing Oracle JInitiator 1.1.8.x downloads: Allow for prompting of downloading and running unsigned ActiveX components. To do this select "Tools" ==&gt; "Internet Options" ==&gt; "Security" (tab) and customize the security zone the web tier is in. (See the <a href="#">Oracle Applications 11i Release Notes</a> for further details.)</li> <li>Customers must upgrade their Oracle JInitiator version to 1.1.8.19, with the standard caveats for this Oracle JInitiator (patches for E-Business Suite 11.5.1 - 11.5.3 &amp; Oracle Developer 6i Patch 1). It is strongly recommended that customers use the latest versions of Oracle JInitiator for maximum stability. (See the Oracle Developer 6i Patch 1 - x certifications for further details.)</li> <li>Customers on E-Business Suite releases earlier than 11.5.8, or lower than FND Mini pack F, must upgrade to Framework 5.5.2e or higher (Patch 2227335).</li> </ul> </li> </ul>
<p><b>Microsoft Internet Explorer (MSIE) 5.5x &amp; 6.0</b></p>	<ul style="list-style-type: none"> <li>*MSIE 5.5x &amp; 6.0 are the preferred browsers for E-Business Suite 11i. (*NOTE: Excluding Apple Macintosh OS users where these versions have yet to be released.) <ul style="list-style-type: none"> <li>Although 11i is also certified with MSIE 5.0x &amp; Netscape Navigator 4.7x (where x = 3 or higher), performance of the HTML self service interface is substantially better with MSIE 5.5x &amp; 6.0.</li> <li>With MSIE, the HTML self service interface also has some improved usability characteristics. Oracle is continuing to test and certify ongoing releases of the browsers, and may adjust this recommendation in the future.</li> </ul> </li> </ul>

**Required Product Note:**

- Supported Microsoft Internet Explorer browser versions with **ALL "Certified" Oracle JInitiator** versions for this E-Business Suite release:
  - 6.0
  - 5.5x
  - 5.0x

## Certify - Additional Info Oracle JInitiator (for E-Business Suite) ver: 1.1.8.16 On Microsoft Windows 2000

Operating System: **Microsoft Windows 2000** Version: **2000 SP1**

**Oracle JInitiator (for E-Business Suite)** Version: **1.1.8.16**

Server: N/A

Status: **Certified**

### Product Version Note:

- **E-Business Suite 11i Information:**

<p><b>Microsoft Internet Explorer (MSIE) 6.0</b></p>	<ul style="list-style-type: none"> <li>○ MSIE 6.0 is certified for E-Business Suite 11i ONLY with the following constraints: <ul style="list-style-type: none"> <li>▪ MSIE users must follow the standard setup steps for allowing Oracle JInitiator 1.1.8.x downloads: Allow for prompting of downloading and running unsigned ActiveX components. To do this select "Tools" ==&gt; "Internet Options" ==&gt; "Security" (tab) and customize the security zone the web tier is in. (See the Oracle Applications 11i Release Notes for further details.)</li> <li>▪ Customers must upgrade their Oracle JInitiator version to 1.1.8.19, with the standard caveats for this Oracle JInitiator (patches for E-Business Suite 11.5.1 - 11.5.3 &amp; Oracle Developer 6i Patch 1). It is strongly recommended that customers use the latest versions of Oracle JInitiator for maximum stability. (See the Oracle Developer 6i Patch 1 - x certifications for further details.)</li> <li>▪ Customers on E-Business Suite releases earlier than 11.5.8, or lower than FND Mini pack F, must upgrade to Framework 5.5.2e or higher (Patch 2227335).</li> </ul> </li> </ul>
<p><b>Microsoft Internet Explorer (MSIE) 5.5x &amp; 6.0</b></p>	<ul style="list-style-type: none"> <li>○ *MSIE 5.5x &amp; 6.0 are the preferred browsers for E-Business Suite 11i. (*NOTE: Excluding Apple Macintosh OS users where these versions have yet to be released.) <ul style="list-style-type: none"> <li>▪ Although 11i is also certified with MSIE 5.0x &amp; Netscape Navigator 4.7x (where x = 3 or higher), performance of the HTML self service interface is substantially better with MSIE 5.5x &amp; 6.0.</li> <li>▪ With MSIE, the HTML self service interface also has some improved usability characteristics. Oracle is continuing to test and certify ongoing releases of the browsers, and may adjust this recommendation in the future.</li> </ul> </li> </ul>

**Required Product Note:**

- Supported Microsoft Internet Explorer browser versions with **ALL "Certified" Oracle JInitiator** versions for this E-Business Suite release:
  - 6.0
  - 5.5x
  - 5.0x

## Certify - Product Version and Other Selections: Oracle JInitiator (for E-Business Suite) On Microsoft Windows XP

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### General Notes For Oracle JInitiator (for E-Business Suite) On Microsoft Windows XP:

#### Netscape Navigator:

- Netscape Navigator 4.7x is not available on this platform by Netscape.
  - Development is currently testing Netscape Navigator 6.2.1 on this platform and Certify will be updated when this is completed.

#### Oracle JInitiator Information:

- The information here is the same information reflected under the "Other" column of "E-Business Suite", Client Certifications.
  - See "E-Business Suite" for additional certification details and platform notes.
- It is strongly recommended that customers use the latest version of Oracle JInitiator for maximum stability.

## Certify - Additional Info Oracle JInitiator (for E-Business Suite) ver: 1.1.8.19 On Microsoft Windows XP

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Operating System: **Microsoft Windows XP** Version: **Professional**

**Oracle JInitiator (for E-Business Suite)** Version: **1.1.8.19**

Server: N/A

Status: **Certified**

### Product Version Note:

- **E-Business Suite 11i Information:**

<b>Microsoft Internet Explorer (MSIE) 6.0</b>	<ul style="list-style-type: none"> <li>○ MSIE 6.0 is certified for E-Business Suite 11i ONLY with the following constraints:               <ul style="list-style-type: none"> <li>▪ MSIE users must follow the standard setup steps for allowing Oracle JInitiator 1.1.8.x downloads: Allow for prompting of downloading and running unsigned ActiveX components. To do this select "Tools" ==&gt; "Internet Options" ==&gt; "Security" (tab) and customize the security zone the web tier is in. (See the Oracle Applications 11i Release Notes for further details.)</li> <li>▪ Customers must upgrade their Oracle JInitiator version to</li> </ul> </li> </ul>
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	<p>1.1.8.19, with the standard caveats for this Oracle JInitiator (patches for E-Business Suite 11.5.1 - 11.5.3 &amp; Oracle Developer 6i Patch 1). It is strongly recommended that customers use the latest versions of Oracle JInitiator for maximum stability. (See the Oracle Developer 6i Patch 1 - x certifications for further details.)</p> <ul style="list-style-type: none"> <li>▪ Customers on E-Business Suite releases earlier than 11.5.8, or lower than FND Mini pack F, must upgrade to Framework 5.5.2e or higher (Patch 2227335).</li> </ul>
<p><b>Microsoft Internet Explorer (MSIE) 5.5x &amp; 6.0</b></p>	<ul style="list-style-type: none"> <li>○ *MSIE 5.5x &amp; 6.0 are the preferred browsers for E-Business Suite 11i. (*NOTE: Excluding Apple Macintosh OS users where these versions have yet to be released.) <ul style="list-style-type: none"> <li>▪ Although 11i is also certified with MSIE 5.0x &amp; Netscape Navigator 4.7x (where x = 3 or higher), performance of the HTML self service interface is substantially better with MSIE 5.5x &amp; 6.0.</li> <li>▪ With MSIE, the HTML self service interface also has some improved usability characteristics. Oracle is continuing to test and certify ongoing releases of the browsers, and may adjust this recommendation in the future.</li> </ul> </li> </ul>

#### Required Product Note:

- Supported **Microsoft Internet Explorer** browser versions with **ALL "Certified" Oracle JInitiator** versions for this E-Business Suite release:
  - 6.0
- **Microsoft Windows XP Information:**
  - Microsoft Windows XP "Restricted Users" (members of Users Group) are **NOT** certified.
  - Microsoft Windows XP "Standard Users" (members of Power Users Group) and "Administrator Users" are certified.
  - **Workflow Users:** The Oracle Workflow MAPI Mailer is **NOT** certified on Microsoft Windows XP. Oracle Workflow builder 9i is certified.
  - Users of Pentium IV desktops for the client tier are certified for E-Business Suite 11i under the standard requirements: Certified Oracle JInitiator versions higher than 1.1.8.10 are required and Scripting users should use patch 2174691 - "Pentium 4 compatible Script Author Installation Package".

## Oracle® Applications 11*i* for the Apple Macintosh Client

### Release Notes

#### Release 11*i* for Apple Macintosh

October 2001

Part No. A85395-02

The Oracle Applications 11*i* is now Oracle Gold-certified for Apple Macintosh, and has gone through extensive client-certification testing. These release notes contain important information that you should read before you begin to use the Apple Macintosh client with Oracle Applications 11*i*. Check *OracleMetaLink* for the most up-to-date version of the release notes. These release notes consist of the following topics:

- [OracleMetaLink](#)
- [Requirements](#)
- [Known Restrictions](#)
- [Required Patches](#)
- [Additional Information](#)

## Requirements

To achieve optimal performance, you must have adequate CPU power and memory on the Apple client. Oracle Corporation recommends the following configuration settings for optimum use.

### Apple Hardware Requirements

- 200MHz PowerPC G3 or higher
- 128MB RAM minimum
- 10/100Base-T networking
- Display resolution of 800 x 600 minimum, 1024 x 768 preferred

### Apple Software Requirements

- Mac OS 9.0.4 or 9.1.
- Microsoft Internet Explorer (MS IE) 5.0 using Mac OS Runtime for Java (MRJ) 2.2.5 as the default plug-in. MRJ 2.2.5 is a new MRJ release that has been optimized for Oracle. MRJ 2.2.5 can be downloaded from Apple at
- <http://apple.com/java>

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#### **Note:**

The Netscape browser is not currently supported since it does not provide



integration with MRJ 2.2.5.

On the Windows client, Oracle supplies J-initiator to provide the local Java VM functionality for Oracle client-side Java support. On the Apple Macintosh client, Oracle's J-initiator is not required since Oracle uses Apple MRJ to provide the Oracle Applications client-side Java requirements.

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## Apple-specific Environment Settings

Use the following Macintosh settings to improve client-side performance and usability.

- Modifications required for Microsoft Internet Explorer located under Edit: Preferences
  - Language / Fonts: Resolution: 96 dpi
  - Java: Enable JAVA (Apple MRJ): selected
  - Advanced: Cache size 100MB minimum
- Modifications required on the Control Panels
  - ColorSync Profiles: Display: iMac or PowerBook
  - Monitors: Color Depth: Millions

## Known Restrictions

There are some restrictions with Oracle Applications 11*i* for Apple Macintosh. This section describes the restrictions and consists of the following topics:

- [General Restrictions](#)
- [Function Keys and Apple OS 9.1 Restrictions](#)
- [Microsoft Internet Explorer 5.0 Restrictions](#)

## General Restrictions

The following are general restrictions for Oracle Applications 11*i* for Apple Macintosh.

- The Oracle Applications 11*i* client is Gold-certified with Apple Macintosh only for the U.S. English version.
- Users should use caution when defining a function key resource since it will affect the function key use in Applications.
- Shortcut keys do not work.
- Oracle Business Intelligence (BIS) has been certified for the Apple Macintosh except for the portion that relies on Oracle Discoverer for detailed data analysis. Pre-built Discoverer Workbooks in the BIS product are not available. The workaround is to use the Oracle Discoverer-dependent portion of BIS on a Windows PC.
- The following ERP products are not currently certified for the Apple Macintosh client:
  - Applications DBA (AD)
  - Applications Desktop Integrator (ADI)

- Application Utilities (AU)

## Function Keys and Apple OS 9.1 Restrictions

- To use a function key with Apple OS 9.1, users must press the Option key and the function key simultaneously. For example, to use the F4 key, press Option and the F4 key. Users can also set their system to not use the function keys as Hot Function keys. The following explains how to change the setting for function keys:
  1. Go to the Control Panel.
  2. Select Keyboard from the list.
  3. Click on the Function Keys button.
  4. Clear the "Use F1 through F12 as Hot Function keys" option.

## Microsoft Internet Explorer 5.0 Restrictions

The following restrictions apply to Microsoft Internet Explorer (MS IE) 5.0:

- The warning "Warning: Applet Window" appears. This warning can be ignored by the user. Users should select "Always trust this signature" the first time the warning appears. The JAR signature information is stored in the `identitydb.obj` file located under Preferences in the System folder.
- The Refresh button fails to reload a URL due to a problem with MS IE 5.0 internal cache.
- MS IE 5.0 stops responding to the system when writing or posting to a URLConnection.
- If a modeless dialog window is called from another dialog window, then the modeless dialog window will appear behind the original dialog window.
- A dialog window will not accept keyboard input after opening and closing a modal window.
- If a user clicks the MS IE 5.0 Back button, then the browser goes back two frames instead of one. Use the Back button within Oracle Applications 11i to return to previous frames.

Patch 1797094 should be applied as a workaround for the following MS IE 5.0 restrictions.

- MS IE 5.0 does not allow a secure attribute when creating the cookie, and all Secure Socket Layer (SSL) sites set the cookies in non-secure mode.
- When using MS IE 5.0 on an Apple Macintosh client, the ICX cookie is never presented to the browser.
- Special characters in the RESP\_KEY do not start the application through Personal Home Page (PHP) access.
- There is an Applet closing error with MS IE 5.0 on a Macintosh client.